



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004564244

Filing Deadline: January 18, 2011

FRN: 0016871113

Filing Date: 01/14/2011 01:43 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Start Wireless Group, Inc.

Brand Names: Page Plus

PO Box:

Street Address: 1615 Timberwolf Drive

City: Holland

State: OH

Zip Code: 43528

Contact Name: Amar Zedan

Contact Phone: (419) 725-0404

Contact Fax:

Contact Email: amar@pagepluscellular.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: The majority of the devices(31) Models provided by Start Wireless DBA Page Plus are refurbished handsets,the packing materials are standard on all handsets.The handset provider does not currently include hearing aid rating on the label. Page Plus is taking all necessary measures to include hearing aid ratings in the user manuals and device descriptions on our website. Page Plus currently offers two brand new devices Kyocera Mako S4000 The phone is provided with manufacturer standard packing The HAC rating is not on the box. Kyocera G2Go M2000 The phone is provided with manufacturing standard packing. The HAC rating of M4/T4 is printed on the box.

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? No

Explain: Not applicable, none of our handsets has Wi-Fi interface.

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.pagepluscellular.com/Support/HAC%20Compliance.aspx

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: All of our consumer outreach can be found on our Page Plus website.

Methodology for Functionality Levels

Low Tier - Entry-level devices that are offered at a low cost. These are basic wireless handsets with low grade, Features include GPS E911, SMS, may include camera, speaker phone, WAP 2.00 and MMS. These are the most affordable handsets.

Mid Tier- Mid grade devices with more advanced features and functions. In addition to Low tier basic features, these phones include Bluetooth capabilities, WAP 2.0 internet access, picture messaging (MMS), High Resolution camera, High resolution colored screen, speaker phone, support BREW, may include music player (MP3), video capture, and include USB connection.

High Tier- High grade devices with most enhanced capabilities, mostly Smart phone/PDA – These devices use operating system software and web browsing for direct internet access. In addition to the basic functionalities that Low and Mid tier support, these devices use more high resolution Camera, picture/video capture, Music player, USB connection, Memory slot, touch screen interface, email support.

Provide high speed data in 1xRTT and 1xEV-DO r0, These are usually offer at the highest price point.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 33

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	10	30%	15	45%	8	24%	33

Handset 1: Motorola E815

Handset Maker

Motorola

Handset Model Name

E815

FCC ID

IHDT56EL1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/08 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid

Remarks

Handset 2: Motorola V3m**Handset Maker**

Motorola

Handset Model Name

V3m

FCC ID

IHDT56FT1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/09 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid

Remarks

Handset 3: Motorola W385**Handset Maker**

Motorola

Handset Model Name

W385

FCC ID

IHDT56HC1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/09 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid

Remarks

Handset 4: LG VX3300**Handset Maker**

LG

Handset Model Name

VX3300

FCC ID

BEJVB3300

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/06 to 06/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low

Remarks

Handset 5: LG VX8300**Handset Maker**

LG

Handset Model Name

VX8300

FCC ID

BEJVB8300

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/09 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low

Remarks

Handset 6: LG VX8500**Handset Maker**

LG

Handset Model Name

VX8500

FCC ID

BEJVBX8500

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/09 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low

Remarks

Handset 7: LG VX9900**Handset Maker**

LG

Handset Model Name

VX9900

FCC ID

BEJVBX9900

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid

Remarks

Handset 8: Motorola v265**Handset Maker**

Motorola

Handset Model Name

v265

FCC ID

IHDT56ET1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/08 to 01/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low

Remarks

Handset 9: Motorola V710**Handset Maker**

Motorola

Handset Model Name

V710

FCC ID

IHDT56EC1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/08 to 08/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low

Remarks

Handset 10: Motorola V3c**Handset Maker**

Motorola

Handset Model Name

V3c

FCC ID

IHDT56FT1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/08 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid

Remarks

Handset 11: Motorola Q**Handset Maker**

Motorola

Handset Model Name

Q

FCC ID

IHDT56FQ1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 06/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High

Remarks

Handset 12: Palm Treo 700p**Handset Maker**

Palm

Handset Model Name**FCC ID**

Treo 700p

O8F93001

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 01/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High

Remarks

Handset 13: LG VX3200**Handset Maker**

LG

Handset Model Name**FCC ID**

VX3200

BEJ VX3200

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/06 to 10/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 14: Samsung SCH-A650**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-A650

A3LSCHA650

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/06 to 08/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 15: LG VX4400**Handset Maker**

LG

Handset Model Name**FCC ID**

VX4400

BEJTM540

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/06 to 10/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 16: LG VX-4500**Handset Maker**

LG

Handset Model Name

VX-4500

FCC ID

BEJ VX4500

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/07 to 10/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 17: LG VX5200**Handset Maker**

LG

Handset Model Name

VX5200

FCC ID

BEJ AX5000

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/08 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 18: LG VX-6100**Handset Maker**

LG

Handset Model Name

VX-6100

FCC ID

BEJVB6100

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/07 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 19: Samsung SCH-A670**Handset Maker**

Samsung

Handset Model Name

SCH-A670

FCC ID

A3LSCHA670

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/07 to 08/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 20: Samsung SCH-A950**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-A950

A3LSCHA950

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/09 to 11/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Low

Remarks

Handset 21: Kyocera M2000**Handset Maker**

Kyocera

Handset Model Name**FCC ID**

M2000

OVF-K4802

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

High

Remarks

Handset 22: Kyocera S4000 Mako**Handset Maker**

Kyocera

Handset Model Name**FCC ID**

S4000 Mako

OVFKWC-K33B01

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 03/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 23: LG VX8350**Handset Maker**

LG

Handset Model Name**FCC ID**

VX8350

BEJVB8350

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 24: Motorola KRZR K1m**Handset Maker**

Motorola

Handset Model Name

KRZR K1m

FCC ID

IHDT56GH1

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 25: Samsung SCH-A870**Handset Maker**

Samsung

Handset Model Name

SCH-A870

FCC ID

A3LSCHA870

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 26: Samsung SCH-U540**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-U540

A3LSCHU540

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 27: Samsung SCH-U340**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-U340

A3LSCHU340

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low

Remarks

Handset 28: LG VX9800**Handset Maker**

LG

Handset Model Name**FCC ID**

VX9800

BEJVBX9800

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 07/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid

Remarks

Handset 29: LG VX8550**Handset Maker**

LG

Handset Model Name**FCC ID**

VX8550

BEJVBX8550

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Mid

Remarks

Handset 30: LG VX8600**Handset Maker**

LG

Handset Model Name

VX8600

FCC ID

BEJVBX8600

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid

Remarks

Handset 31: LG VX9400**Handset Maker**

LG

Handset Model Name

VX9400

FCC ID

BEJVBX9400

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/10 to 12/10

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Mid

Remarks

Handset 32: LG VX5300**Handset Maker**

LG

Handset Model Name

VX5300

FCC ID

BEJVBX5300

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/10 to 12/10

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Low

Remarks

Handset 33: Samsung SCH-U740**Handset Maker**

Samsung

Handset Model Name

SCH-U740

FCC ID

A3LSCHU710

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 12/10

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Mid

Remarks

Certification**This Report has been certified by:**

David A Gall Financial Manager

01/14/2011 01:43 PM